



Fast - Qualified - Straightforward
since 2008



GME *Serv*
GENERATORS | MOTORS | ELECTRIC | SERVICE



Locations

Hamburg Service E-Parts Warehouse	Rendsburg Repair and assembling shop Service	Schweitenkirchen Ingolstadt E-Parts Identification E-Parts Sale	Duisburg Service	Miami Partnership
7.534 sq ft 700 qm	46.823 sq ft 4.750 qm	1.076 sq ft 100 qm	807 sq ft 75 qm	721 sq ft 67 qm
				
14	54	4	1	1



Our Team - Office



Daniel Patzek
Managing Director



Michael Braun
Manager Customer Service
Manager Accounting



Norbert Steller
Technical Manager
vast experience and skills in customer support
Service Worldwide
32 years in the field
Former employee of AvK/CGT



Allan Keil
Manager Warehouse Logistics
Spare-Parts



Wolfgang Homann
Spare-Parts
Former employee of
AvK/CGT



Thomas Franzen
Manager Spare-Parts
Former employee of AvK/CGT



Sabine Doetschel
Spare-Parts Assistant
Former employee of AvK/CGT

Our Team - Service

- Hamburg -



Ole Rohwer
Senior Service Engineer
Service Worldwide

Qualified for mechanical, digital units and
electronic work
13 years in the field



Matthias Stölk
Service Engineer
Service Germany

Qualified for protection devices, vibration
measurements
21 years in the field



Ulf Krahnepuhl
Service Engineer
Service Worldwide

Qualified for digital units and electrical work
23 years in the field



Sven Mehaux
Service Engineer
Service Worldwide

Qualified for mechanical and electrical work
11 years in the field



Our Team - Service

- Rendsburg -



Thomas Frenzel
Senior Service Engineer
Service Worldwide

Qualified for mechanical and electrical work
24 years in the field



Sascha Larsen
Service Engineer
Service Worldwide

Qualified for digital units and electrical work
8 years in the field



Jonas Rieper
Service Engineer
Service Worldwide

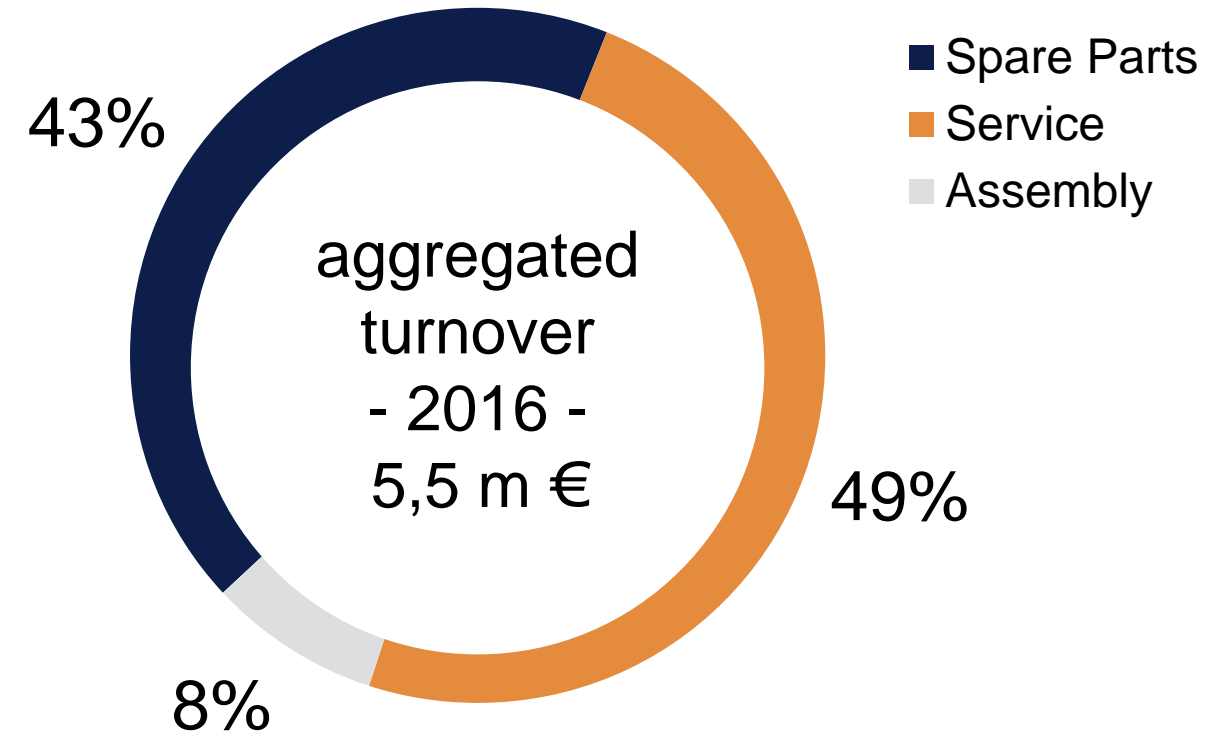
Qualified for mechanical and electrical work
9 years in the field



Aggregated turnover 2016

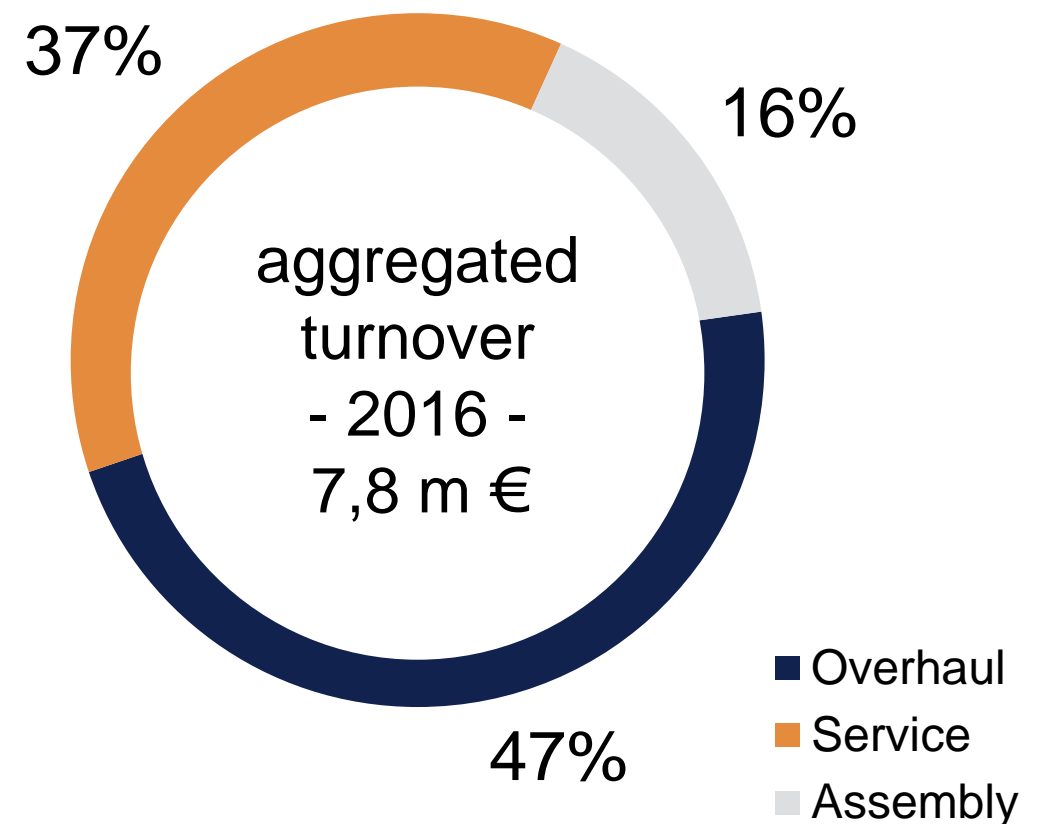
Hamburg

Service technicians
worldwide: 6



Rendsburg

Service technicians
worldwide: 4



Partners

authorized service and partsdealer for CGT

authorized service and partsdealer for Leroy-Somer

authorized „System Intergrator“ and partsdealer for ABB
(Unitrol® 1000 Products)

authorized servicepartner for TD Power Systems Limited



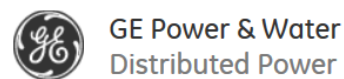
Certified to DIN EN ISO 9001:2015



DIN EN ISO 9001
REG.-NR. Q1 0113166

GME Serv's Customer Base

- About 1400 permanent Parts & Service Customers for alternators of all makes / brands
- Our customers are: Exporters, Ship supply agents, Gen-Set operators/owners
Gen set builders , Ship owners , Power Stations , Ship yards , Off Shore platforms,
Grid operators, Hospitals, Sea Port Operators, etc.



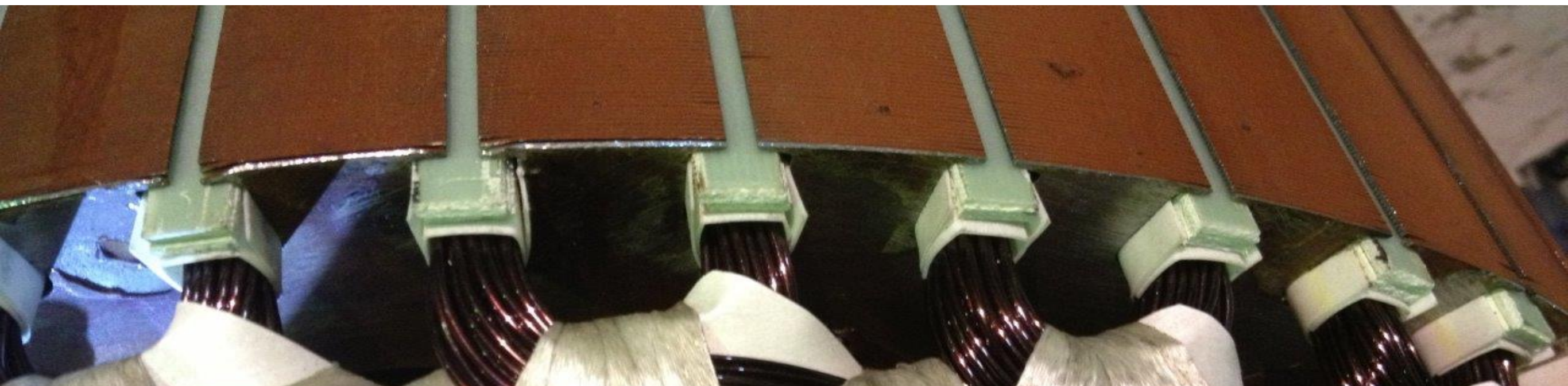
GME Serv's Spare-Parts

- Our average parts inventory consists of over 500 items of electronic and mechanical units for various brands
- Our spare parts are genuine, original packed, and traceable using an internal bar code processing systems
- We stock and provide Generator service parts for:



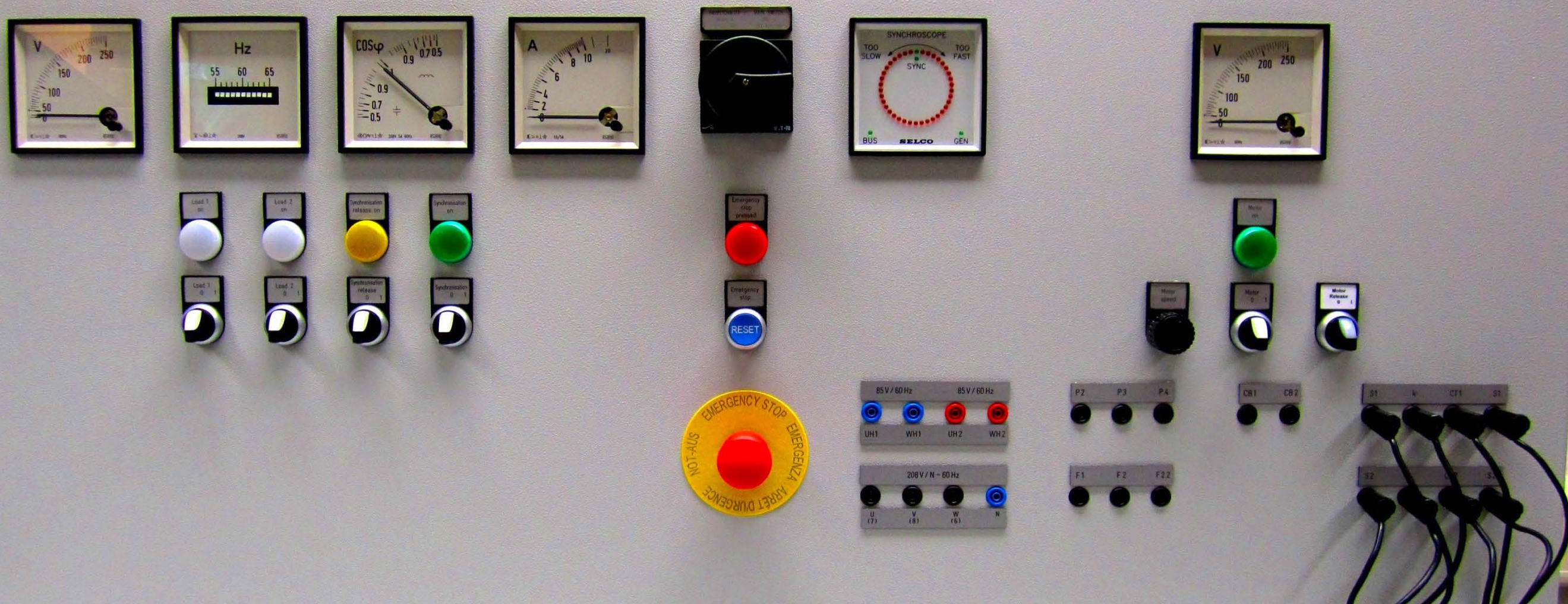
GME Serv's Strength over other service providers

- Expert knowledge of Cummins/AvK/Stamford, Leroy-Somer, Marelli, Siemens generator product line
 - Expert knowledge of AvK DSU Range PTI, PTH and PTO technology
 - Driving the development of electric/electronic generator components
 - Experts in investigation of mechanical problems
 - Past and current involved in Cummins/AvK generator product design improvements
- **On-site** repair/rewinding of exciter rotors and main stators
 - **On-site** vibration analysis / balancing
 - Modifying and customising generator's mechanical properties to meet customer requirements, also on site
 - Expert knowledge in set up , commissioning ,trouble shooting of all analog and digital AVR,s incl. conversion from analog to digital AVR



GME Serv's Strength in Product Knowledge over other Service Providers

- Local regulator bench test station suitable for all analog and digital AVR's
- Test bench used for: in house training , pre delivery pre set AVR's, test of customer returns etc.
- GME Serv is able to adopt to any new technical challenges with innovation, state of the art specialist knowledge and equipment and a vast experience in technical alternator field service .



Our Service

- Expert Product & Service knowledge due to decades of work experience in alternator field support of any make
- Highly flexible internal organisation with fastest response times to any short notice service and repair requests
- Highly skilled Field Service Technicians and tools for international Industrial, Marine & off shore service requests
- Highly comprehensive service and repair parts inventory / Stock available.



Responsive

Professional

Responsible

Flexible

Anywhere



Competently Fast

Simply Good!

